

# Changing the Workplace

## A personal view

**Mary Stockton** – Deputy Head of Land and Property, City Development

Flexible working has enable me to save time and money.

- Make fewer unnecessary journeys
- Work around city so access the network at the most sensible location
- Helps with my childcare arrangements
- People can embrace CtW in their own way by working as flexibly as they want, but there is no pressure to work from home if you don't want to
- Welcome the trust and support that managers demonstrate by trusting us to work from various locations

'Personally, I'm absolutely loving working more flexibly! I feel fortunate that I'm now empowered to make the most of the flexible working options available to me. I'd never want to go back to the former ways of working.'

**Stephen Webb** - Support and Development Officer, Strategy and Improvement

Began working in new ways over two years ago and definitely would not go back.

- No longer have to come into the office every day
- Work from a number of different LCC locations
- Hasn't affected my ability to provide support to a Chief Officer
- Technology helps me keep in touch with colleagues and my manager no matter where we are
- Welcome being able to start later and work from home on occasion

I definitely prefer new ways of working to how I used to work, it just makes more sense.

**Adam Attack**, Customer Relations Officer, Children's Services

My journey through the CtW process as my team moved from Merrion House to Landmark Court.

- Helped team better manage documents and records
- Supported by the CtW team throughout the process
- Enabled to work from the most sensible location and reduced unnecessary travel
- Technology helps me stay in touch with team
- More suitable meeting space

'I've found it actually becomes nice to not have to sit at the same desk all the time. You know those days when you need to just be able to read or work quietly? Just sit a little away from people for the time you need.'

**Andrew Taylor** - System Analyst, LCC and Leeds North CCG

Enabled to continue to work for Leeds City Council despite having to move to London.

More disciplined about attending meetings

Skype makes staying in touch easier no matter wherever they are based

Furniture is excellent, a great improvement

‘Skype is a great time saver if your job sees your moving sites for regular meetings and work sessions.’

**Sue Rumbold** - Chief Officer Partnership Development and Business Support, Children's Services

Moving from Merrion House to St George House has brought many benefits

- Basing teams together in the same locations has helped us work smarter
- Circle room helps make sure that restorative practices are at the heart of the way we work
- Much better working environment

‘The office is also a much nicer place to work in. Our space is much cleaner and tidier than what we were used to in Merrion.’

**Phil Cox** - Building Surveyor, Civic Enterprise Leeds

Changing the workplace helped me to work smarter and be more productive.

- Able to work from a variety of locations
- Helped reduce travel time
- Easier to contact wherever working
- More in-line with the way colleagues work in the private sector

‘I'd encourage everyone to take a fresh look at how they can make it work for them.’